



International Student Success (ISS) Council

ISS@greenriver.edu

The ISS will:

- Provide a means for faculty and other staff on campus to ask questions, direct concerns, and request support for matters concerning individual international students
- Forward these concerns and requests to appropriate IP and/or GRCC staff for action
- Report back in a timely fashion decisions made and actions taken
- Record and monitor over time actions taken to more fully understand patterns of concern

Here is a list of some of the individual international student issues the ISS has dealt with:

Issues	Remedies
<ul style="list-style-type: none">• Plagiarism and cheating• Attendance• Not comprehending lectures or instructions• Lacking the appropriate writing skills• Pronunciation or speaking problems• In-class behavior issues	<ul style="list-style-type: none">• IP called students in, explained plagiarism & cheating, discussed short & long term consequences, reiterated and reinforced faculty rules and policies• Talked to students, explained consequences• Provided additional tutoring• Provided additional tutoring• Provided additional tutoring• Talked to students, provided additional support, dealt with factors contributing to problems

Procedure:

1. Send an email with your question or concern to iss@greenriver.edu
2. Please include the following:
 - Your name and the class you are teaching
 - The student's full name and SID (from your roster)
 - As much detail as you feel is necessary to help us understand your concern and better serve the student



3. Expect one of us to get back to you within a week to ask for more information and/or present a course of action to address the issue(s) raised

International Programs would like to use information from the ISS Council efforts to coordinate with academic and IESL faculty, IP staff and campus administration to present workshops, conduct seminars and provide teacher training opportunities to continuously improve both international and domestic student learning at GRCC. **Teacher and student anonymity will be protected at all times.**

Meet the committee members:

